

SurgeryNews bulletin

Working in partnership with all our patients, providing high quality care in a professional, safe and friendly environment

FUNDRAISERS

Last month, staff at the Surgery took part in **RED January** by being active every day to raise awareness of **MIND**, the charity supporting people struggling with their mental health. By running, swimming and cycling, they raised a total of **£272.60** for **MIND**.



This month, staff of Fordingbridge Surgery are taking part in **SUGAR FREE FEBRUARY** to raise money for **CANCER RESEARCH UK**.

We encourage you to join us on this challenge, and if you have any recipes and tips for sugar free treats and alternatives, please do share them with us.

Resist those sweet treats and fizzy drinks, conquer those cravings and feel better than ever by giving up sugar this February.

Not only will you make a positive difference to your own health but you'll also help fund life-saving research to beat cancer.

You do not have to fund raise in order to take part but if you want to, herewith the link to sign up:



CORONAVIRUS

The main symptoms of coronavirus are a cough, high temperature and shortness of breath. Please do not enter the surgery if you have any of these symptoms AND there is a possibility that you may have been in close contact with someone with confirmed coronavirus.

More information is available at [GOV.UK](https://www.gov.uk)

COMPLIMENTS/COMPLAINTS

We welcome patient feedback. Listed below are ways that you can provide us with feedback:

- by filling out a Friends and Family card and putting it in the suggestions box in surgery
- In writing, addressed to the Practice Manager
- Face to Face to staff
- Over the phone
- By completing the Friends and Family test on our website
- By writing a Google review after searching for Fordingbridge Surgery online
- By writing a review and rating the surgery on www.nhs.uk

The Fordingbridge Surgery takes complaints very seriously. If you do wish to make a complaint, please inform the Practice Manager in writing, electronically, by telephone or face to face.

We would like to remind our patients that all telephone calls outgoing and incoming are recorded for training and monitoring purposes.

CHANGES TO INFANT PCV

For babies born on or after the 1st January 2020, the vaccine schedule is changing. Instead of having 2 + booster they will be having 1 + booster. The only one given will be at 12 weeks and a booster at 12 months.



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The Friends of Fordingbridge Surgery

Invite you to a

Wine Tasting Evening

Please join us for an evening of wine, a light supper and accompanying narratives, light heartedly provided by Mr Ian Newman.

Friday 27th March 2020

7.30pm until 10.00pm

Venue: St Mary's Church Hall, Fordingbridge

Ticket price: **£15.00 each** (adults only)

Tickets are available from Fordingbridge Surgery reception.

Proceeds in aid of the Friends of Fordingbridge Surgery Fund.

Please complete this form if you have changed your contact details and/or consent to the surgery contacting you

| | |
|--|--|
| Address: | Home telephone number: |
| | Consent to leave an answerphone message Yes <input type="checkbox"/> No <input type="checkbox"/> Please tick one |
| Mobile number: | Email address: |
| Consent to communicate by SMS (over 16's only) Yes <input type="checkbox"/> No <input type="checkbox"/> Please tick one | Consent to communicate by Email (over 16's only) Yes <input type="checkbox"/> No <input type="checkbox"/> Please tick one |

| Please Nominate a Pharmacy | Please Tick One |
|--|-----------------|
| Fordingbridge Surgery Dispensary (only available for patients living more than 1 mile in a straight line from the nearest pharmacy) | |
| Lloyds Pharmacy | |
| Fordingbridge Pharmacy | |
| Other Pharmacy – please specify | |

Signature _____

Print Name _____

Date of birth _____

Please cut/tear off this section and hand to a member of Fordingbridge Surgery staff, thank you.